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Director -
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December 10, 1998

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Ms. Magalie Roman Salas
Secretary
Federal Communications Commission
Washington, D.C. 20554

Re: *CC Docket No. 88-2, Phase I; Installation and Maintenance
Non-Discrimination Reports*

Dear Ms. Salas:

Pursuant to the BOC ONA Amendment Order and BOC ONA Reconsideration Order in CC Docket No. 88-2, Phase I, attached are an original and two (2) copies of the Payphone Service Providers installation and maintenance non-discrimination reports for Pacific Bell and Nevada Bell for the second and third calendar quarters of 1998.

Should you have any questions regarding this data, please feel free to call me at the number listed above.

Sincerely,

Attachments

No. of Copies rec'd 0+2
List ABOVE

PACIFIC BELL PUBLIC COMMUNICATIONS
FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Provisioning/Installation Activity
Report Period: April 1 - June 30, 1998

<u>Service</u>	<u>Orders</u>	<u>MA*</u>	<u>MA%</u>
Payphone Service	1861	80	4.30%
Answer Supervision	0	N/A	
 Total	 1861	 80	 4.30%

*MA: Missed appointments due to Company reasons

PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Payphone Services "Public Communications")
FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Provisioning/Installation Activity
Report Period: April 1 - June 30, 1998

<u>Service</u>	<u>Orders</u>	<u>MA</u>	<u>MA%</u>
Payphone Service	14042	463	3.30%
Answer Supervision	0	N/A	
Total	14042	463	3.30%

*MA: Missed appointments due to Company reasons

NEVADA BELL PUBLIC COMMUNICATIONS

FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Provisioning/Installation Activity

Report Period: April 1 - June 30, 1998

<u>Service</u>	<u>Orders</u>	<u>MA*</u>	<u>MA%</u>
Basic Payphone	0	N/A	N/A
Inmate Service	0	N/A	N/A
Coin	71	1	1.41%
Charge-a-Call	0	N/A	
Copt Enhanced	16	6	37.50%
Total	87	7	8.05%

*MA: Missed appointments due to Company reasons

NEVADA BELL ALL CUSTOMER (Less Nevada Bell Payphone Services "Public Communications")
FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Provisioning/Installation Activity
Report Period: April 1 - June 30, 1998

<u>Service</u>	<u>Orders</u>	<u>MA</u>	<u>MA%</u>
Basic Payphone	19	2	10.53%
Inmate Service	0	N/A	N/A
Coin	0	N/A	N/A
Charge-a-Call	0	N/A	N/A
Copt Enhanced	6	3	50.00%
Total	25	5	20.00%

*MA: Missed appointments due to Company reasons

PACIFIC BELL PUBLIC COMMUNICATIONS
FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Provisioning/Installation Activity
Report Period: July 1 - September 30, 1998

<u>Service</u>	<u>Orders</u>	<u>MA*</u>	<u>MA%</u>
Payphone Service	1779	90	5.06%
Answer Supervision	0	N/A	N/A
Total	1779	90	5.06%

*MA: Missed appointments due to Company reasons

PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Payphone Services "Public Communications")
FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Provisioning/Installation Activity
Report Period: July 1 - September 30, 1998

<u>Service</u>	<u>Orders</u>	<u>MA</u>	<u>MA%</u>
Payphone Service	15117	279	1.85%
Answer Supervision	0	N/A	N/A
Total	15117	279	1.85%

*MA: Missed appointments due to Company reasons

NEVADA BELL PUBLIC COMMUNICATIONS
FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Provisioning/Installation Activity
Report Period: July 1 - September 30, 1998

<u>Service</u>	<u>Orders</u>	<u>MA*</u>	<u>MA%</u>
Basic Payphone	0	N/A	N/A
Inmate Service	0	N/A	N/A
Coin	43	13	30.23%
Charge-a-Call	0	N/A	N/A
Copt Enhanced	21	6	28.57%
Total	64	19	29.69%

*MA: Missed appointments due to Company reasons

NEVADA BELL ALL CUSTOMER (Less Nevada Bell Payphone Services "Public Communications")
FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Provisioning/Installation Activity
Report Period: July 1 - September 30, 1998

<u>Service</u>	<u>Orders</u>	<u>MA</u>	<u>MA%</u>
Basic Payphone	44	6	13.64%
Inmate Service	0	N/A	N/A
Coin	0	N/A	N/A
Charge-a-Call	0	N/A	N/A
Copt Enhanced	1	0	0.00%
Total	45	6	13.33%

*MA: Missed appointments due to Company reasons

PACIFIC BELL PUBLIC COMMUNICATIONS
 FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Maintenance/Repair
 Report Period: April 1 - June 30, 1998

<u>Service</u>	<u>Reports</u>	<u>MA*</u>	<u>MA%</u>
Basic Payphone	2	0	0.00%
Inmate Service	339	62	18.29%
Coin	24427	1052	4.31%
Charge-a-Call	80	3	3.75%
Answer Supervision	N/A	N/A	N/A

<u>Receipt-to-Clear**</u>	<u>Hours</u>
Basic Payphone	3.21
Inmate Service	10.11
Coin	4.40
Charge-a-Call	5.11
Answer Supervision	N/A

*MA: Missed appointments due to Company reasons

**Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Payphone Services "Public Communications")
 FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Maintenance/Repair
 Report Period: April 1 - June 30, 1998

<u>Service</u>	<u>Reports</u>	<u>MA*</u>	<u>MA%</u>
Basic Payphone	1865	278	14.91%
Inmate Service	9	0	0.00%
Coin	130	16	12.31%
Charge-a-Call	3	0	0.00%
Answer supervision	0	N/A	N/A

<u>Receipt-to-Clear**</u>	<u>Hours</u>
Basic Payphone	14.16
Inmate Service	0.32
Coin	6.09
Charge-a-Call	0.13
Answer supervision	N/A

*MA: Missed appointments due to Company reasons

**Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

NEVADA BELL PUBLIC COMMUNICATIONS
 FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Maintenance/Repair
 Report Period: April 1 - June 30, 1998

<u>Service</u>	<u>Reports</u>	<u>MA*</u>	<u>MA%</u>
Basic Payphone	0	N/A	N/A
Inmate Service	0	N/A	N/A
Coin	20	2	10.00%
Charge-a-Call	2	0	0.00%
Copt Enhanced	0	N/A	N/A

<u>Receipt-to-Clear**</u>	<u>Hours</u>
Basic Payphone	N/A
Inmate Service	N/A
Coin	13.25
Charge-a-Call	20.15
Copt Enhanced	N/A

*MA: Missed appointments due to Company reasons

**Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

NEVADA BELL ALL CUSTOMER (Less Nevada Bell Payphone Services "Public Communications")
 FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Maintenance/Repair
 Report Period: April 1 - June 30, 1998

<u>Service</u>	<u>Reports</u>	<u>MA*</u>	<u>MA%</u>
Basic Payphone	0	N/A	N/A
Inmate Service	0	N/A	N/A
Coin	3	0	0.00%
Charge-a-Call	0	N/A	N/A
Copt Enhanced	0	N/A	N/A

<u>Receipt-to-Clear**</u>	<u>Hours</u>
Basic Payphone	N/A
Inmate Service	N/A
Coin	23.52
Charge-a-Call	N/A
Copt Enhanced	N/A

*MA: Missed appointments due to Company reasons

**Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

PACIFIC BELL PUBLIC COMMUNICATIONS
 FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Maintenance/Repair
 Report Period: July 1 - September 30, 1998

<u>Service</u>	<u>Reports</u>	<u>MA*</u>	<u>MA%</u>
Basic Payphone	0	N/A	N/A
Inmate Service	323	40	12.38%
Coin	25870	1120	4.33%
Charge-a-Call	99	22	22.22%
Answer Supervision	0	N/A	N/A

<u>Receipt-to-Clear**</u>	<u>Hours</u>
Basic Payphone	N/A
Inmate Service	8.37
Coin	4.33
Charge-a-Call	12.22
Answer Supervision	N/A

*MA: Missed appointments due to Company reasons

**Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Payphone Services "Public Communications")
 FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Maintenance/Repair
 Report Period: July 1 - September 30, 1998

<u>Service</u>	<u>Reports</u>	<u>MA*</u>	<u>MA%</u>
Basic Payphone	1835	262	14.28%
Inmate Service	5	0	0.00%
Coin	205	27	13.17%
Charge-a-Call	16	1	6.25%
Answer supervision	0	N/A	N/A

<u>Receipt-to-Clear**</u>	<u>Hours</u>
Basic Payphone	15.47
Inmate Service	1.52
Coin	7.13
Charge-a-Call	5.45
Answer supervision	N/A

*MA: Missed appointments due to Company reasons

**Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

NEVADA BELL PUBLIC COMMUNICATIONS
 FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Maintenance/Repair
 Report Period: July 1 - September 30, 1998

<u>Service</u>	<u>Reports</u>	<u>MA*</u>	<u>MA%</u>
Basic Payphone	0	N/A	N/A
Inmate Service	0	N/A	N/A
Coin	34	6	17.65%
Charge-a-Call	1	0	0.00%
Copt Enhanced	0	N/A	N/A

<u>Receipt-to-Clear**</u>	<u>Hours</u>
Basic Payphone	N/A
Inmate Service	N/A
Coin	24.06
Charge-a-Call	6.02
Copt Enhanced	N/A

*MA: Missed appointments due to Company reasons

**Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

NEVADA BELL ALL CUSTOMER (Less Nevada Bell Payphone Services "Public Communications")
 FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Maintenance/Repair
 Report Period: July 1 - September 30, 1998

<u>Service</u>	<u>Reports</u>	<u>MA*</u>	<u>MA%</u>
Basic Payphone	0	N/A	N/A
Inmate Service	0	N/A	N/A
Coin	0	N/A	N/A
Charge-a-Call	1	0	0.00%
Copt Enhanced	0	N/A	N/A

<u>Receipt-to-Clear**</u>	<u>Hours</u>
Basic Payphone	N/A
Inmate Service	N/A
Coin	N/A
Charge-a-Call	3.05
Copt Enhanced	N/A

*MA: Missed appointments due to Company reasons

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